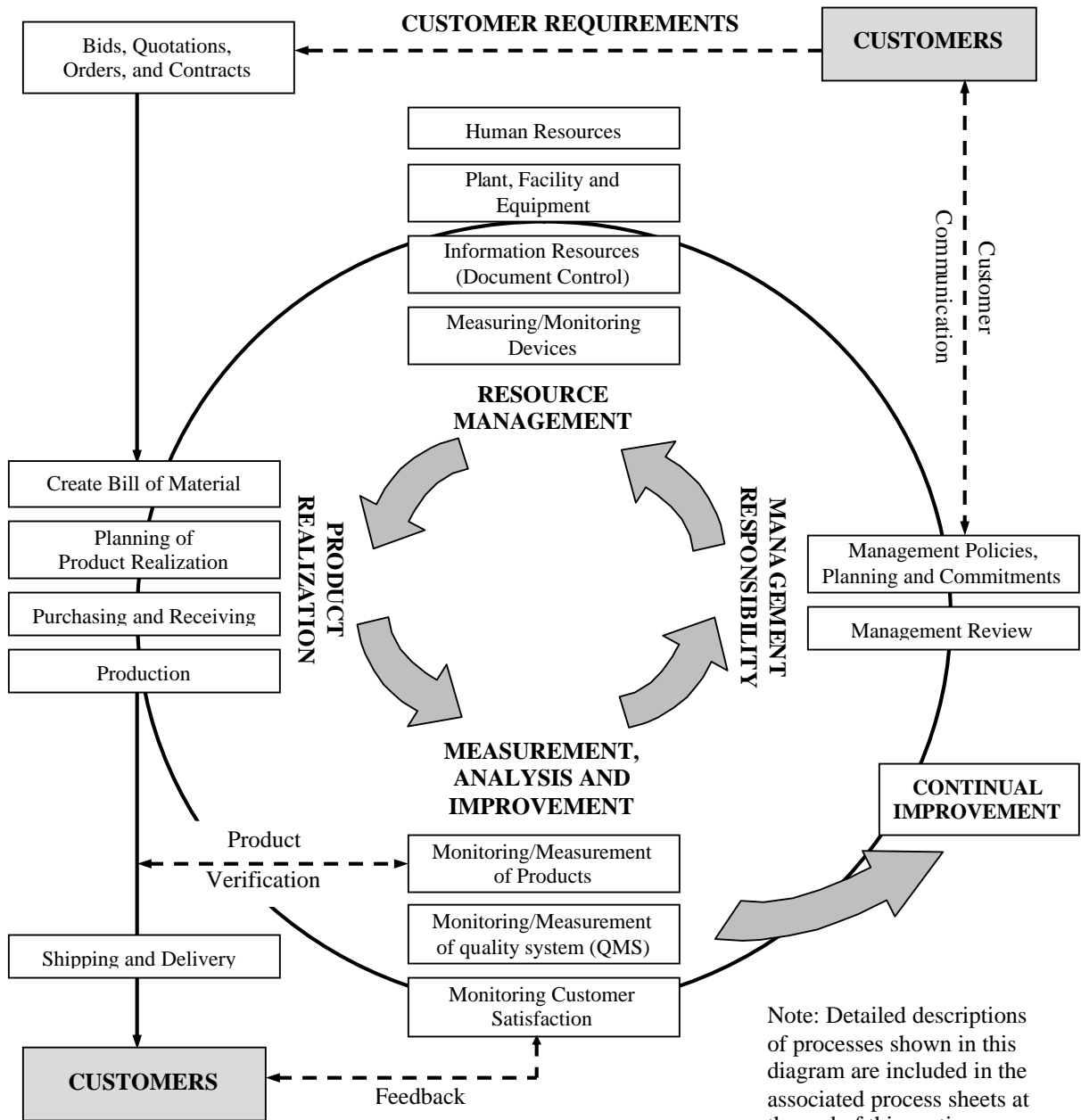


# Quality Manual Overview *CDI Media, Inc.*

CDI Media's Quality Management System is designed as a system of interrelated processes. These main quality process activities are grouped into the following six categories: a) Customer Requirements b) Product Realization, c) Measurement, Analysis and Improvement, d) Management Responsibility, e) Resource Management, f) Continual Improvement. These six categories are organized into a "Plan-Do-Check-Act" loop (refer to the diagram below):



Note: Detailed descriptions of processes shown in this diagram are included in the associated process sheets at the end of this section.